

## 9 Training Evaluation

**Work Package:** 2-Development of training courses

**Seminar/Training Course Title:** Quality Management Tools

**Location of training:** Athens, Greece

**Date:** 18-22 April

Please answer each question with a grade between 1-5, where 1 is Fully disagree and 5 is Fully agree.

**weighted average**

27

	weighted average
<b>(1) Please rate the overall training experience.</b>	
a) The training was well planned and organised.	87,0%
b) The training facilities were adequate and comfortable.	90,0%
c) The technical resources used were satisfactory.	83,0%
d) Materials provided were helpful.	90,0%
e) The objectives of the training were clearly defined and met.	83,0%
f) The training content was well organised.	77,0%
g) The topics of the training were clear and easy to follow.	87,0%
h) Length of training was sufficient.	70,0%
i) The training enhanced my understanding on the subject.	80,0%
j) Training was relevant to my needs.	83,0%
k) The training will be useful to my work and my professional growth.	90,0%
l) Training met my expectations.	80,0%
<b>(2) What is your opinion of the Trainers, regarding:</b>	
a) The trainer was knowledgeable about the training topic.	83,0%
b) The trainer had the ability to explain and illustrate concepts.	87,0%
c) The topics were presented in a clear and understandable manner.	87,0%

Please answer each question with a grade between 1-5, where 1 is Fully disagree and 5 is Fully agree.

	weighted average
d) The trainer encouraged participation, interaction and answered questions clearly.	90,0%
e) The trainer's communication style kept me focused and interested.	83,0%

(3) Was this training appropriate for your level of experience?	Yes	No
	100%	0%
<b>(4) Which topics were not covered or insufficiently covered, in your opinion?</b> <ul style="list-style-type: none"> <li>• ISO was not covered well.</li> <li>• All topics of the course were covered.</li> <li>• Still it's a standard and should be given before.</li> <li>• All.</li> </ul>		
<b>(5) Which topics were not relevant in your opinion?</b> <ul style="list-style-type: none"> <li>• No topics were not relevant.</li> <li>• The statistical part.</li> <li>• Quality Tools, but it was good and the trainer is also good.</li> <li>• None.</li> </ul>		
<b>(6) What did you like best about the training?</b> <ul style="list-style-type: none"> <li>• Dr. Bersimis Sotiris is an excellent trainer.</li> <li>• I think you may add signature of trainee at each entry and exit, so you can monitor attendance perfectly.</li> <li>• The Quality Management Tools.</li> <li>• All things were good.</li> <li>• Dr Bersimis of how he was relating the subject together.</li> <li>• Dr Bersimis is an excellent trainer.</li> <li>• Dr Bersimis' method of interconnecting the material.</li> </ul>		
<b>(7) What suggestions or comments do you have for making the program more effective?</b> <ul style="list-style-type: none"> <li>• Monitoring attendance and the materials could be given for the trainees before the training, so the trainees could be prepared for the course. Special thanks for all persons who were preparing and teaching this course.</li> </ul>		